

DAIRYSAFE has an obligation to actively promote food safety learnings that are important to your business.

Key points –

- Audits of your food safety program are a legal requirement
 - Audits are also a condition of your accreditation
 - Arranging an audit
 - There is a cost to Dairysafe when an audit is cancelled
 - The cost of a cancelled audit will be passed onto the accredited dairy business
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This Bulletin provides information about the cost of cancelled audits, ie the cost and who pays when you cancel a pre-arranged audit.



Audits of your food safety arrangement are a legal requirement

Dairysafe has an obligation to accredit dairy farmers, dairy processors and dairy transporters, approve food safety arrangements that apply to accredited businesses, and monitor compliance through audit, assessment, inspection and testing.

As a dairy business operator in the South Australian dairy industry you have an obligation to comply with the legal requirements that apply to your business.

Audits are a condition of your accreditation

Your accreditation requires you to allow an approved auditor to perform an audit of your food safety arrangement, even without notice to you. However, most audits are pre-arranged.

Arranging an audit

Audit arrangements are made by phone, email or text by a Dairysafe approved auditor – you are obliged to respond. Your confirmation of the audit date and time is required prior to scheduling an audit. The auditor could be one of our staff or a contractor. Once the audit is confirmed it's in the auditor's calendar.

The accredited operator does not necessarily need to be present if a Company representative is able to complete the audit.

There is a cost to Dairysafe when an audit is cancelled

The cost of your audit is covered in your accreditation fee, however the cost of cancelling an audit isn't. Cancelling an audit means downtime and a cost to the auditor – in these circumstances Dairysafe's contract auditors will apply a charge for the out of pocket expense.

The cost of a cancelled audit will be passed onto the accredited dairy business

If you cancel an audit Dairysafe will charge you the cost of that cancelled audit. The current rate for a cancelled audit is:

1. Audits cancelled within one week of notified audit date, incur a charge equal to 25% of the audit i.e. \$78 for a farm, \$125 for a half day audit and \$250 for a full day audit.
2. Audits cancelled within one day of notified audit date, or 'no shows' on the day of the audit, incur a charge equal to 50% of the audit cost i.e. \$157 for a farm, \$250 for a half day audit and \$500 for a full day audit.



Dairysafe is funded through accreditation fees paid by South Australia's dairy businesses. We are obliged to be responsible with how those funds are applied.

Our ultimate objective is to protect consumers and the integrity of the dairy industry. We sincerely welcome any feedback that delivers the best outcome for the industry and its consumers.

